Tamkang SoftCloud account application instructions

1. To go to Tamkang SoftCloud website "Application" to apply for the service (follow step (1) ) or to Tamkang SoftCloud account application system to apply ( follow step (2) )

(1) SoftCloud website "Using Application" steps:

After clicking "Apply" on the page, you'll enter " Tamkang SoftCloud account application system" and will be asked about the website's security certificate.(Follow step (2) below)
2. Steps for applying to Tamkang SoftCloud account:

a. Click on the website and you'll see "There is a problem with this website's security certificate", just ignore it and click "Continue to this website"

b. Enter your username and password on 「Self Service Portal page」 and then press 「Register」.

c. After receiving the welcome letter, you will be able to access Tamkang SoftCloud (about 30 minutes). Click 「Yes」 to leave
the account application page.

2. If you can't login, please make sure you are using the correct username and password. If you still have trouble logging in, please call (02) 26215656 transfer to ext 2129 on working hours (8:00 – 21:00), we will solve your problem.