**Connecting USB Device Instructions**

For now, the SoftCloud USB function only supports Windows and OS X system, other operating systems such as Android, iOS, etc. are not supported.

Under Windows SoftCloud system, the USB device can be identified automatically when plugging it into your computer. Occasionally, a USB device isn't recognized by Windows. In that case, you should check if you choose 「Automatically Connect USB Device」 on the shortcut menu.

**Windows**

1. After logging in Windows SoftCloud system, click 「Connect USB Device」 on taskbar.
2. In order to connect USB device, make sure you check 「Automatically Connect when Inserted」.
3. Sometimes anti-virus software will defend it from running the system, and you can temporarily disable anti-virus software or programs to make USB device take effect.
Mac

1. The first time you install 「VMware Horizon View Client」 and plug a USB device in to your computer, you should click the symbol of 「USB connection」 on taskbar. (Jump to step 4 if it’s not your first time to use it.)

2. Click 「Start remote desktop USB service」
3. Input the password

![Password Input](image)

4. After USB connection is completed, click the 「USB Device」 that you want to use, and wait for about 20 seconds to complete the connection.

![USB Device Selection](image)

**Automatic Connection Features:**

1. Automatically connect at startup

   After VMware Client launch, it will automatically detect all the USB devices that are connected to the computer, import them into Client-side interface.
2. Automatically connect when inserted

When the VMware Client-side is launching, the USB device will automatically connect when inserting

Notice:

All USB devices connected with the Client-side connections are disrupted with the host computer, it will resume after logging out from the Client-side.